

HP HPPRLOG – Release Notes

HPPRLOG captures print registry information to *.xml and *.hiv files. Run hpprlog*.exe on the print server, the active node of a print cluster, or a Citrix server

Disclaimer

© 2018 Copyright HP Development Company, L.P.

Reproduction, adaptation, or translation without prior written permission is prohibited, except as allowed under the copyright laws. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Disclaimer of Warranty and Support

THE SOFTWARE AND ANY RELATED DOCUMENTATION ARE PROVIDED "AS IS", WITHOUT WARRANTY OR SUPPORT OF ANY KIND. THE ENTIRE RISK AS TO THE USE, RESULTS AND PERFORMANCE OF THE SOFTWARE AND DOCUMENTATION ARE ASSUMED BY YOU AND THOSE TO WHOM YOU PROVIDE THE SOFTWARE AND DOCUMENTATION. HP COMPANY, HP DEVELOPMENT COMPANY, AND THEIR AFFILIATES AND SUBSIDIARIES HEREBY SPECIFICALLY DISCLAIM ANY AND ALL WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT.

Limitation of Liability

IN NO EVENT SHALL HP COMPANY, HP DEVELOPMENT COMPANY OR THEIR AFFILIATES AND SUBSIDIARIES BE LIABLE FOR ANY CLAIM, DAMAGES (DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR OTHER DAMAGES, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, OR OTHER PECUNIARY LOSS AND THE LIKE) OR OTHER LIABILITY WHATSOEVER, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE SOFTWARE OR DOCUMENTATION, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH CLAIM, DAMAGES OR OTHER LIABILITY.

Acknowledgements

Microsoft, Windows, Windows 7, Windows 8, Windows 8.1, Windows 10, Windows Server 2008R2, Windows Server 2012, Windows Server 2012R2, Windows Server 2016 and Windows Server 2019 are U.S. registered trademarks of Microsoft Corporation in the United States and/or other countries.

Version:

Date created: October 5, 2011 (First released in PARK 1.4)

Release Notes version 9 – June 2019

Supersedes

Date created: December 22, 2004

Description

HPPRLOG captures print registry information to *.xml and *.hiv files. Run hpprlog*.exe on the print server, the active node of a print cluster, or a Citrix server.

Support Policy

This tool is not eligible for HP Support. Before using this tool, please review the sections "Disclaimer of Warranty and Support" and "Limitation of Liability" in this document. Feedback about the tool (enhancement requests and bug reports) can be sent via email to upd_park@hp.com.

Update recommendation

Recommended/Advised – Includes new enhancements, features, and/or minor bug fixes. HP recommends all customers to update.

Product Models

Compatible with the HP Universal Print Driver (UPD)

Devices Supported

Refer to the specifications tab at www.hp.com/go/upd for a list of devices, which are supported by the HP UPD.

Operating Systems

- Microsoft Windows 7 SP1*
- Microsoft Windows 8 / 8.1
- Windows 10
- Microsoft Windows Server 2008 R2 SP1
- Microsoft Windows Server 2012 / 2012 R2
- Microsoft Windows Server 2016
- Microsoft Windows Server 2019

*Microsoft has ended mainstream support for this operating system.

Languages

English (International)

Enhancements

Support for 64-bit Microsoft Windows operating systems.

Fixes/Fixes History

See Enhancements

Installation instructions

No installation is necessary. Copy the file hpprlog32.exe (32-bit systems), or hpprlog64.exe (64-bit systems) to the desired directory on the hard drive of the server where HP UPD or device-specific printer driver is installed.

Usage

Command Line

- Open a command prompt window with administrator privileges
- Browse to the folder that contains the hpprlog utility.
- 32 bit systems:
 - Type hpprlog32.exe and press <Enter>
- 64 bit systems:
 - Type hpprlog64.exe and press <Enter>

Windows Explorer

- Browse to the directory where the files were previously copied and double-click the hpprlog32.exe (32-bit systems), or hpprlog64.exe (64-bit systems) file.

Output

Hpprlog.exe will generate the following five files in the directory where the utility is run:

- SERVERNAME_cuprinter.hiv
- SERVERNAME_impnp.hiv
- SERVERNAME_imprint.hiv
- SERVERNAME-prt.xml
- SERVERNAME-psi.xml